

Information for Guests

Coronavirus SARS-CoV-2

Safety and risk prevention measures to be followed inside the structure and in the relevant outdoor spaces

Dear Customer,

we intend to inform you that our structure operates by adopting all the necessary precautionary measures and in compliance with the directives issued by the Ministry of Health, the Higher Institute of Health and the Governmental Authorities.

As you certainly know, the collaboration of all citizens is essential for effective prevention. For this reason, in relation to the ongoing health emergency, we inform you of the following provisions, provided for the guests of the structure by current legislation:

- **Keep at least 1 meter** away from the staff and other guests, both indoors and outdoors.
- **Wear the mask** when the interpersonal distance of at least 1 meter cannot be maintained.
- **Sanitize your hands** with the appropriate gels available when entering the facility. During the stay it is recommended to wash your hands often with soap and water for at least 20 seconds or disinfect them with alcohol-based gel.
- **Avoid gatherings** in common areas. Only guests belonging to the same family unit can derogate from each other to this provision.
- Guests over the age of 18 are required to enforce the **same provisions to minors** accompanied by them and to monitor the health conditions of themselves and their family, informing the manager in case of symptoms of respiratory inflammation and / or fever symptoms.
- **Cover your mouth and hands** with a tissue in case of coughing or sneezing.
- The Operator is authorized to **detect body temperature** and can prevent access in the event of temperatures $> 37.5 \text{ }^{\circ} \text{C}$
- In the event of **flu-like symptoms**, it is necessary to stay in your accommodation and immediately notify the Staff using the number **xxxxxx**. The Manager will contact the competent Health Authority in compliance with the privacy legislation.
- Masks, disposable gloves and used paper tissues must be closed in a plastic bag and disposed of as unsorted municipal waste.

As regards the use of the swimming pool, the specific requirements provided for by current legislation are shown below:

- for **access** to the solarium and swimming pool, use the indicated entrance and exit
- to move inside the solarium, respect the **interpersonal distance of 1.5 meters**
- **sanitize your hands** when entering the solarium and repeat the operation when necessary
- the umbrella and the beds chosen at the first entrance of the day must be used for the entire period of stay on the same day
- the sunbeds are **positioned** so as to guarantee an area of at least 10 m² for each umbrella and the spacing of at least 1.5 meters between each family unit: it is recommended to always keep this distance
- use a **personal towel** to be placed over the bed
- take a **shower** before immersing yourself in water
- even in **water** it is necessary to respect **social distancing** and not to approach people who are not part of your family
- the swimming pool can simultaneously host **a maximum number of xx people on the solarium and xx people in the water**, be they adults or children. Guests are required to comply with this provision. The management reserves the right to limit entry into the water in compliance with the aforementioned requirements.

Guests are reminded that the maximum depth of the pool is 1.4 meters and therefore there is **no swimmers assistance service in any time slot**.

For the entire period of stay, **children** must be supervised for compliance with spacing and hygiene-behavioral rules.

Thanking you for your collaboration, we invite the group leader / head of the family to sign this information for acknowledgment.

Campiglia [M.ma](#), _____

Name and Surname _____

Signature _____